

Abdul Kader Khan

🏠 Conway, SC 📞 843-349-2295 ✉️ akhan5@coastal.edu 🌐 abdul kaderkhan 🌐 abdul kaderkhan.com

EXPERIENCE

Assistant Professor

Coastal Carolina University

- Management Information Systems

Aug 2025 – Present

Conway, SC

Instructor

University of North Carolina at Greensboro

- Principles of Business Analytics (using Python)
- Foundations of Analytics using Spreadsheets
- Analytics (Technovation for Good program for high school students)

Jan 2024 – May 2025

Greensboro, NC

Research Assistant

University of North Carolina at Greensboro

- Conducted quantitative, qualitative, and design science research

Jan 2022 – May 2025

Greensboro, NC

Teaching Assistant

University of North Carolina at Greensboro

- Web Design and Development
- Information Systems for Decision Making
- Database Systems
- Design of Secure Computer Networks

Aug 2021 – May 2025

Greensboro, NC

EDUCATION

Doctor of Philosophy (Ph.D.), Information Systems

University of North Carolina at Greensboro

Aug 2025

Greensboro, NC

Dissertation: “User Discontinuance of Mental Health Chatbots: Examining the Role of Perceived Response Failure and Underlying Mechanisms”

Co-Chairs: Dr. Rahul Singh, and Dr. Joy Bhadury

Master of Business Administration (MBA), Management Information Systems

University of Dhaka

Dec 2018

Dhaka, Bangladesh

Bachelor of Business Administration (BBA), Management Information Systems

University of Dhaka

Jun 2017

Dhaka, Bangladesh

RESEARCH

Working Papers

1. Khan, Abdul Kader, Singh, Rahul, and Bhadury, Joy, “Dynamics of Mental Health Chatbot Discontinuance: A Multi-Model Perspective on Perceived Response Failure, Social Influence, and User Experience”. (Target: Computers in Human Behavior; Current Status: Data Analysis; Expected Submission: January 2027)
2. Khan, Abdul Kader, “Uncovering Key Drivers of Mental Health Chatbot Discontinuance: A Text-Mining Analysis of Social Media Data”. (Target: Information & Management; Current Status: Data Analysis; Expected Submission: October 2027)
3. Khan, Abdul Kader, Walls, Katelyn, “Platform Governance and Value Co-Destruction in AI Companions”. (Target: Journal of Strategic Information Systems; Current Status: Theorizing; Expected Submission: December 2027)

Submitted Papers

1. Khan, Abdul Kader, Singh, Rahul, Bhadury, Joy, and Park, Sujin, “Perceived Response Failure and User Discontinuance of Mental Health Chatbots: An Expectation Disconfirmation Perspective”. (Current Status: Under Review)
2. Khan, Abdul Kader, Iyer, Lakshmi, Maheshwari, Basant, and Sharda, Ramesh, “Information Systems for Participatory Groundwater Management: Application of Citizen Science and Design Science”. (Current Status: Under Review)

Journal Publications

1. Khan AK, Palvia P (2026), “Don’t break promises: psychological contracts in information security noncompliance and breach”. *Information and Computer Security*.
<https://doi.org/10.1108/ICS-01-2026-0025>.

Conference Proceedings

1. Khan, Abdul Kader, Singh, Rahul, and Bhadury, Joy, “Perceived Response Failure of Mental Health Chatbots: Conceptualization and Consequences on Discontinuance” (2024). *International Conference on Information Systems (ICIS) 2024 Proceedings*. **(Nominated for Best Short Paper Award)**
2. Khan, Abdul Kader, Iyer, Lakshmi, Maheshwari, Basant, and Sharda, Ramesh, “Applying Citizen Science and Design Science for Groundwater Management” (2024). *Proceedings of the 2024 Pre-ICIS SIGDSA Symposium*. **(Nominated for Best Paper Award)**
3. Khan, Abdul Kader, and Singh, Rahul, “Response Failure of Mental Health Chatbots: Examining the Impact on Discontinuance” (2023). *Americas Conference on Information Systems (AMCIS) 2023 Proceedings*. 7.
4. Khan, Abdul Kader, and Palvia, Prashant, “Toward Identifying the Factors Associated with Conversational Agents’ Performance” (2023). *Americas Conference on Information Systems (AMCIS) 2023 Proceedings*. 6.
5. Khan, Abdul Kader, “Trust in Artificial Intelligence: Toward Measuring the Impact of Public Perception” (2022). *Americas Conference on Information Systems (AMCIS) 2022 TREOs*. 54.

ACADEMIC SERVICES

Reviewer

2022 – Present

- Information & Management (I&M)
- Information Systems Frontiers (ISF)
- European Conference on Information Systems (ECIS), 2025
- International Conference on Information Systems (ICIS), 2024, 2026
- Americas Conference on Information Systems (AMCIS), 2022 – 2024

FELLOWSHIPS AND AWARDS

Betta Gamma Sigma

2025

University of North Carolina at Greensboro

Greensboro, NC

Minerva Scholar Award

2021 - 2024

University of North Carolina at Greensboro

Greensboro, NC

Being named a Minerva Scholar is the highest recognition a doctoral student can receive at UNC Greensboro. Students are selected based on academic potential, record of achievement, and work/life experiences.

Market America Graduate Fellowship

2021 - 2024

*University of North Carolina at Greensboro**Greensboro, NC*

The Market America Graduate Fellowship is a great honor that recognizes both scholastic excellence and the fellowship recipient's potential as a successful business professional.

Summer Research Scholarship

2022 & 2023

*University of North Carolina at Greensboro**Greensboro, NC***SKILLS**

Statistical Tools: R, Python, Tableau, SPSS, Mplus, SmartPLS**Database Systems:** SQL, MySQL**Programming:** Python, C, C++**Web Development:** HTML, CSS, WordPress**Microsoft Office Tools:** Excel, Access